



**Rushmore
Servicing™**

Meet Rushmore, Your New Mortgage Company

Congratulations on your new loan! We're Rushmore Servicing, and we'll be your mortgage servicer. That means we'll process your payments, handle your escrow account (if you have one), and generally take care of the day-to-day housekeeping of your loan. If you ever have any questions, we're always happy to help. We'll be in touch soon with more information. In the meantime, here are a few things you may be curious about.

Making Your First Payment

We offer tons of flexible payment options, including phone, mail, mobile app, and online. Look for your first billing statement from us soon.



Pay by Phone

Just call **877-888-4606** to make a payment through our secure, automated phone system.



Pay by Mail

Send a check or money order payable to Rushmore Servicing to:
Rushmore Servicing
PO Box 650783
Dallas, TX 75265

***Important:** Be sure to include the detachable coupon from your latest monthly statement.*



Pay Online

Easily make online payments by activating your account at **rushmoreservicing.com**

Please note it may take up to 7 business days for your online account to be available.

Go Digital with Your Mortgage

We're getting your full online experience ready for you. This shouldn't take more than a week. Then just head to **www.rushmoreservicing.com/accounts/new** to activate your account. While you're there, you can easily set up AutoPay, go Paperless, customize your notifications, and so much more.

Want even more convenience?

Download the Rushmore Servicing app to manage your mortgage on the go. It's free and available for both Apple and Android devices.



Nationstar Mortgage LLC d/b/a/ Rushmore Servicing and d/b/a Mr. Cooper. Rushmore Servicing and Mr. Cooper are service marks of Nationstar Mortgage LLC.



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For a hassle-free first payment, we kindly ask that you complete this form and provide a copy of a voided check or deposit slip. After closing, make auto-pay updates at www.rushmoreservicing.com (Sign in > Click AutoPay).

STEP 1: CHOOSE THE START DAY

PAYMENT TRANSACTION WILL BE MADE MONTHLY (SELECT ONE)

☐ ON MY DUE DATE ☐ _____ DAY OF MONTH*

*The date you choose must be within your grace period or your request to set up AutoPay will be denied. Please refer to your billing statement for your grace period under amount due. When your selected date falls on a weekend or holiday, the debit entry will occur on the following business day.

STEP 2: ADD YOUR BANKING INFO

Please complete this form and attach a voided check or deposit slip (temporary checks not accepted). If a voided check or deposit slip is not available, please fill out your account information with *extra care and clarity* to ensure accuracy. You may wish to keep a copy of this form for your records.

ACCOUNT TYPE: ☐ CHECKING ☐ SAVINGS ☐ MONEY MARKET

ACCOUNT NUMBER: _____ ABA ROUTING NUMBER: _____

FINANCIAL INSTITUTION'S NAME: _____

PROPERTY ADDRESS: _____

LOAN NUMBER: _____

I hereby authorize Nationstar Mortgage LLC d/b/a Rushmore Servicing ("Rushmore Servicing") and its respective successors, assigns, and service providers (collectively referred to as "Rushmore Servicing") to initiate automatic, recurring debit entries once per month equal to the required monthly payment amount of principal and interest specified in my loan documents and recent billing statement (including applicable optional insurance, and escrows) from my checking, savings or money market account at my financial institution (such automatic payments referred to as ("AutoPay"). There is no fee to have my monthly loan payment debited from my account. I acknowledge that the origination of debit transactions to my account must comply with the provisions of U.S. law. I acknowledge that Rushmore Servicing may disclose information to third parties about my account or the transfers I make where it is necessary for completing transfers, to verify the existence or condition of my account, to comply with government agency or court orders, or as otherwise required or permitted by applicable law, or if I give my written permission. I acknowledge that I am granting this authorization voluntarily, not as a required condition of my loan, and that I may terminate it by following the instructions provided herein.

ACCOUNT HOLDER'S NAME: _____

ACCOUNT HOLDER'S SIGNATURE: _____ DATE: _____

CO-ACCOUNT HOLDER'S NAME: _____

CO-ACCOUNT HOLDER'S SIGNATURE: _____ DATE: _____

STEP 3: ATTACH A VOIDED CHECK OR DEPOSIT SLIP

NUMBER
LOCATION
REMINDER

001230123

ROUTING
NUMBER

123456789

ACCOUNT
NUMBER

123

CHECK
NUMBER

AUTOPAY AUTHORIZATION FORM

STEP 4: ADD A LITTLE EXTRA (OPTIONAL)

ADD ADDITIONAL AMOUNT TO YOUR PRINCIPAL

☐ I elect to have an amount drafted that is greater than my monthly payment including applicable optional insurance and/or escrows. I understand that additional amounts will be applied as principal subject to payment of all past due amounts. I understand that a recurring draft may only occur once per month for an amount not to exceed \$99,999.00.

\$

ADD
ADDITIONAL
PRINCIPAL
AMOUNT

ADD ADDITIONAL AMOUNT TO YOUR ESCROW

☐ I elect to have the amount designated here debited from my designated account each month and added to my escrow account. I understand that a debit from my designated account for any Optional AutoPay Escrow Deposit may only occur once per month and will occur on the same date as the AutoPay.

\$

ADD
ADDITIONAL
ESCROW
AMOUNT

Terms and Conditions

If I have an adjustable rate mortgage (ARM) loan, my principal and interest may vary with changes to my interest rate. Additionally, if I have a loan that is escrowed for taxes and/or insurance, my total monthly payment amount may vary with changes to my escrow payments. I understand that Rushmore Servicing will send me a written notice that reflects my changed payment amount at least 10 days before my next scheduled due date. This authority is voluntary and will remain in effect until I notify Rushmore Servicing of my desire to cancel at least 3 business days prior to the next payment draft date or until I receive written notification from Rushmore Servicing. I also have the right to stop payment by notifying my financial institution either verbally or in writing at least 3 business days before the next payment draft date. I understand that if I stop a payment, I am terminating AutoPay and my monthly loan payments will no longer be debited from my account. I understand I may be assessed a fee for a payment returned unpaid. If my AutoPay payment is returned unpaid, Rushmore Servicing may choose to collect such fee electronically, and if Rushmore Servicing chooses to do so, I authorize Rushmore Servicing to make an electronic funds transfer from my designated account to collect a fee of up to \$50.00 in accordance with my loan documents. I also understand I may be assessed a late charge for a missed payment or a payment that is paid after the date it is due (including after any grace period). If my payment is late, Rushmore Servicing may choose to collect such late charge electronically, and if Rushmore Servicing chooses to do so, I authorize Rushmore Servicing to make a one-time electronic funds transfer from my designated account to collect such late charge in accordance with my loan documents. ***Please allow 30 business days for the processing of your authorization form. Please continue to make your payments until you are notified in writing when the first debit entry will begin. Once payments begin, you will receive a monthly account statement showing the amount debited for your loan payment unless there are no transfers in a particular month. In case of errors or questions about your electronic loan payment, please call us at 877-888-4606. Our business hours are Mon through Fri from 7 a.m. to 8 p.m. (CT). You may also write to us at: Rushmore Servicing ATTN: Notice of Error/Information Request, PO Box 619098, Dallas, TX 75261**